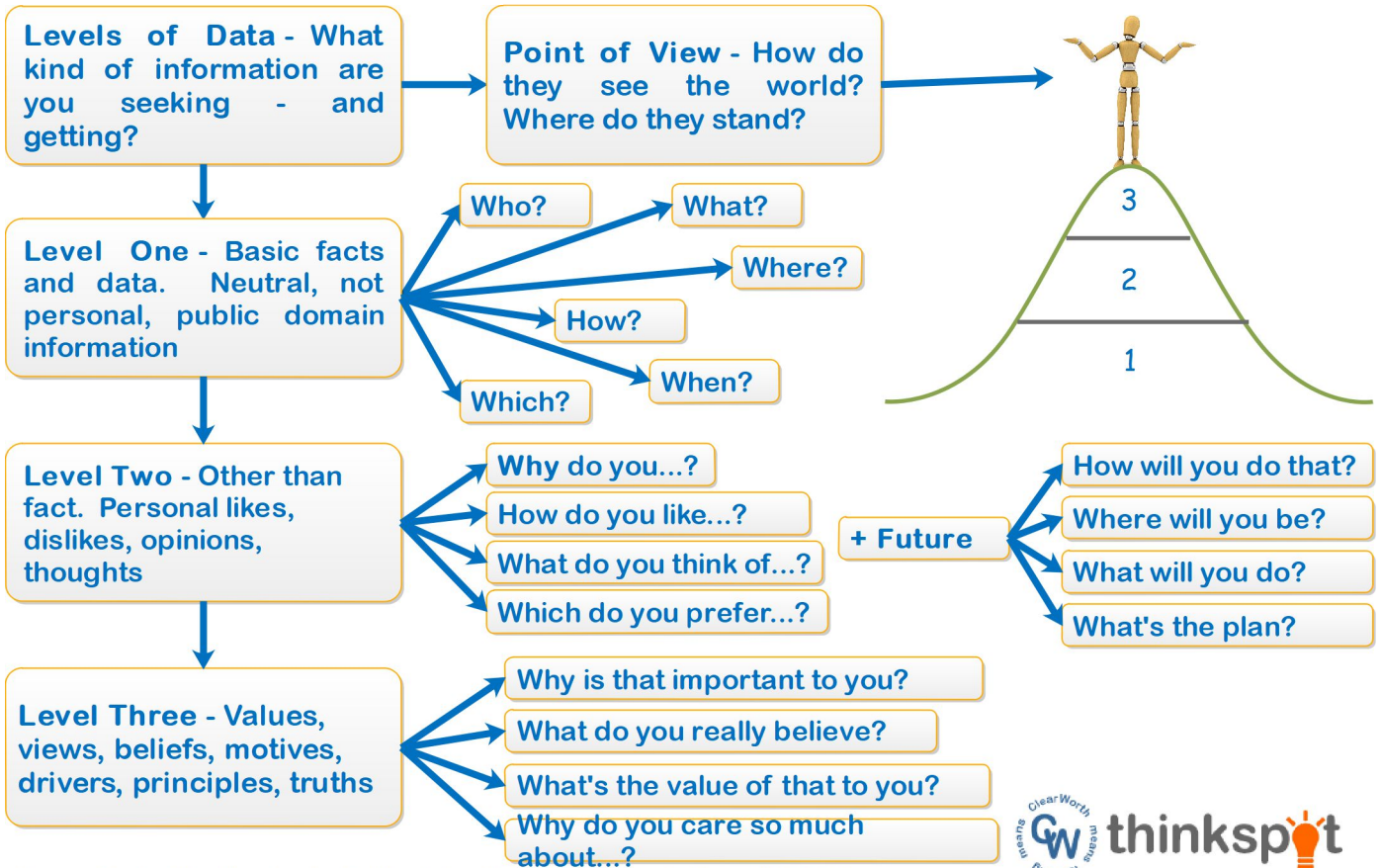


3LQ Technique: Understanding People through Questions



Source: Developed from the original work of Roy Calvert, Eugenio Grandi, Brian Durkin and Kevin Martin